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NEWS RELEASE

Home for the Thanksgiving Holiday with Silicon Valley's Airport

-- Park and Travel with Confidence at SJC with these Travel Tips to Simplify your Journey --

San José, Calif. – <u>Mineta San José International Airport</u> (SJC) staff is prepared to welcome travelers during the 11-day Thanksgiving holiday travel period, Nov. 16 through Nov. 26, 2018. SJC expects to serve approximately 475,000 departing and arriving travelers and anticipates an increase of up to 8 percent in passenger traffic compared to the same holiday period last year.

"The Transportation Security Administration and other travel experts are predicting the busiest Thanksgiving season for air travel on record, and the SJC team is planning accordingly," said Director of Aviation John Aitken. "The Airport Department team, SJC's airlines, and our many partners are prepared to ensure each traveler has an excellent experience, whether they are a returning customer or choosing SJC for the first time."

The busiest travel days are expected to be the Friday and Wednesday before and the Sunday after Thanksgiving Day, with Thanksgiving morning also showing strong airline bookings.

It's important that travelers plan ahead before arriving to SJC and other airports to ensure their holiday travel experience is enjoyable and stress-free.

Most importantly at SJC, <u>have a parking plan before traveling</u>. Airport parking lots will likely reach capacity during the holiday period. Travelers can check parking availability before heading to SJC in one of two ways:

- o Real-time parking status is online at www.flysanjose.com/parking, or
- Call SJC's parking services team at 408-441-5570 anytime, any day.

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These additional travel tips will get passengers to their boarding gate faster:

Before Leaving Home or the Office

- Check in online in advance and print your boarding pass. TSA and SJC
 airlines accept mobile boarding passes, but having a printed pass can be
 helpful if a mobile device experiences power or connectivity issues;
- Even with a boarding pass, reconfirm airline flight status before leaving for the airport. Flight schedules may change due to inclement weather at the departure or arrival city, or other factors;
- <u>Review the TSA's tips for packing</u>. If traveling with holiday food, beverages and gifts, leave packages unwrapped as they may need added screening;
- Arrive to the airport early. SJC suggests arriving 90 minutes before domestic flight boarding time and two hours prior to international flight boarding; and
- Be patient if delays occur. Aviation professionals around the globe are working together to get travelers to their destinations safely and on time.

Need More Information Before Traveling through SJC?

Contact SJC at info@sic.org or 408-392-3600. Airport staff is here to serve you.

SJC: Transforming How Silicon Valley Travels

<u>Mineta San José International Airport</u> (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San José. The airport serves 13.9 million passengers annually, with 210 peak daily departures on 15 international and domestic carriers to 54 nonstop destinations. SJC has been one of America's fastest-growing major airports over the past two years, based on percentage increase in passenger seat capacity. For more airport information, visit <u>flysanjose.com</u>.