

NEWS RELEASE

Silicon Valley's Airport Passenger Traffic Up 10.2 Percent in Calendar Year 2016

*- 10.8 Million Passengers Served; Almost 1 Million Passengers Added;
No. 1 of 50 U.S. Airports for Passenger Capacity Growth*

San José, Calif. – Mineta San José International Airport (SJC) passenger traffic increased 10.2 percent in 2016, marking four years of solid passenger growth. SJC ended the calendar year with serving 10.8 million departing and arriving passengers, an increase of nearly 1 million more customers choosing SJC for their travel plans over the previous year.

2016 Flight Review

The significant passenger increase year-over-year is because Silicon Valley business and leisure travelers had more choices with new and expanded nonstop service in 2016. Four new international airlines and cities were launched: Frankfurt on [Lufthansa](#), London Heathrow on [British Airways](#), Shanghai on [Air China](#), and Vancouver on [Air Canada](#). Two daytime transcontinental routes were also added: Baltimore/Washington on [Southwest](#), and Charlotte (seasonal) on [American Airlines](#).

SJC airlines also added more flights or larger-size aircraft to Atlanta, Dallas/Fort Worth, Las Vegas, Los Angeles, Orange County, Salt Lake City, and San Diego.

"2016 was a game-changing year for Silicon Valley's airport, with the addition of four new international destinations and several new domestic routes," said San José Mayor Sam Liccardo. "I'd like to thank our 14 airlines for their confidence and investments in SJC, as well as the many partners who have been integral to achieving this double-digit growth, including our dedicated airport staff, Silicon Valley business partners, and the millions of travelers who choose SJC."

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"I am so proud of the Airport team's work in achieving a fourth consecutive year of solid passenger growth in 2016," said Director of Aviation Kim Becker. "With new and expanded airline service, we also achieved the distinction as No. 1 of 50 U.S. airports for passenger capacity growth in the calendar year, which is a significant accomplishment."

"Also of importance, this growth has resulted in hundreds of millions of dollars in local economic impact, and has created new jobs at the Airport and within our community," Becker continued.

The new international flights joined SJC's existing international services on [Alaska Airlines](#) (Cabo San Lucas and Guadalajara), [All Nippon Airways](#) (Tokyo), [Hainan](#) (Beijing), and [Volaris](#) (Guadalajara).

2017 Flight Preview

The passenger growth trend will continue in the first six months of 2017, with several new service additions ahead providing even more options for Silicon Valley travelers and visitors alike:

- [JetBlue](#) to Long Beach – four times daily (began Jan. 4)
- [United](#) to Chicago/O'Hare – twice daily, and daily to Newark/New York (March 9 and 10)
- [Alaska](#) to Newark/New York daily, and Burbank three-times daily (March 12 and 16)
- [Air Canada](#) to Vancouver (adds a third daily flight on May 1)
- [American](#) resumes daily Charlotte service (May 5)
- [Delta](#) to Atlanta (expands to three daily flights on May 25)
- [Southwest](#) to Reno - daily (June 4)

2016 Passenger Service Upgrades

With a focus on bringing more international and daytime, transcontinental flights and offering an airport iconic to Silicon Valley, SJC introduced these traveler enhancements in 2016:

- In the International Arrivals Building:
 - o [\\$8.2 million expansion and renovation](#) (Spring 2017 completion)
 - o The [Mobile Passport Control app](#) and Automated Passport Control kiosks

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- [New and improved concessions in Terminal B](#)
 - o Flames Eatery & Bar, Pizza My Heart, Smashburger, and a super-sized Hudson news and gift shop
 - o [Robot customer service agents](#) in the terminals post-security

2017 Passenger Service Focus

There are more passenger service enhancements ahead in 2017, including:

- Modernizing the Terminal A Ground Transportation Service Center
- Placing a new monument sign with a digital feature at Coleman Avenue and Airport Boulevard (one of two SJC gateways)
- Adding two new gates (29 and 30) in Terminal B to add airline scheduling flexibility and minimize passenger walking (anticipated completion in summer)
- The iPal Playground, an interactive play space featuring iPal robots which are currently entertaining kids ages 3-8 at Gate 25
- More and improved retail concessions offerings

SJC: Transforming How Silicon Valley Travels

[Mineta San José International Airport](#) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San José. SJC serves 10.8 million passengers annually, with 173 peak daily departures on 14 international and domestic carriers to 40 nonstop destinations. For more airport information, visit flysanjose.com.

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