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NEWS RELEASE

Southwest Airlines® Adds Eight New Nonstop Cities, Including Its First-Ever International Service, from Silicon Valley's Airport

-- Southwest's Major Expansion of Service at SJC Includes New Nonstops to Cabo San Lucas, Orlando, New Orleans, Houston-Hobby, Albuquerque, St. Louis, Spokane and Boise --

San José, Calif. – Summer travel is coming to a close at <u>Mineta San José International Airport</u> (SJC), but things are just beginning to heat up with Southwest Airlines' announcement today of eight new nonstop cities for Silicon Valley business and leisure travelers to begin as early as March 8, 2018. For fares and bookings, visit <u>Southwest.com</u>.

Southwest's Vice President Controller Leah Koontz addressed the media at the airline's ticket counter in Terminal B to announce the carrier's first-ever international service from San José to Mexico via Cabo San Lucas. Also of significance, Southwest announced first-ever nonstop service from San José to Orlando, New Orleans, Houston-Hobby and Albuquerque, along with new service to St. Louis, Spokane and Boise. She also shared travel advisories and updates for Southwest customers given the impacts caused by Hurricane Harvey in the state of Texas.

Together, Koontz announced the addition of 80 weekly flights from SJC beginning in spring 2018, including added frequency to the airline's existing cities of Chicago-Midway, Dallas-Love Field, Phoenix, Portland-Oregon and Seattle.

"Southwest has been investing in San José for nearly 25 years, connecting our Customers to what is important in their lives with more nonstop options to where they want to go," said Koontz, who is also Southwest's Executive Leader over California. "This growth in San José is incredibly exciting as we expand our reach to even more cities across the United States, as well as into Mexico with the addition of Cabo San Lucas. Our Employees in the Golden State are the gold standard of Hospitality and are what truly sets us apart from the rest."

Southwest Airlines Expands Service in Silicon Valley

"I extend my sincere gratitude to Southwest Airlines' CEO Gary Kelly and his executive team for their confidence and significant new investments in San José," said San José Mayor Sam Liccardo. "Southwest's decision to offer nonstop service to many new destinations and to add additional flights to existing destinations brings welcome news to business and leisure travelers throughout Silicon Valley."

Nonstop City Served from SJC	Service Change	Effective Date in 2018
Albuquerque	NEW! Sunday only	April 8
Boise	NEW! Daily	April 8
Cabo San Lucas, Mexico	NEW! Saturday only	March 10
Chicago-Midway	Increases to 2 daily	April 8
Dallas-Love Field	Increases to 2 daily	April 8
Houston-Hobby	NEW! Daily	April 8
New Orleans	NEW! Sunday only	April 8
Orlando	NEW! Daily	May 6
Phoenix	Increases to 6 daily (from 5)	March 8
Portland-Oregon	Increases to 6 daily (from 4)	April 8
Seattle	Increases to 5 daily (from 4)	April 8
Spokane	NEW! Daily	April 8
St. Louis	NEW! Daily	April 8

Southwest's service enhancements for Silicon Valley travelers are as follows:

"It's been 25 years since Southwest Airlines announced the launch of San José service with nonstop flights to two cities," said Interim Director of Aviation John Aitken who was confirmed as SJC's Director of Aviation on Aug. 29, 2017. "Not since that time has Southwest shared a bigger announcement for SJC with the news today of eight new destinations, including the airline's first-ever international service, and added frequency to existing cities served. I'm confident Silicon Valley business and leisure travelers alike will respond favorably to these new service offerings."

Beginning spring 2018, Southwest will serve a total of 24 cities nonstop from SJC. In addition to new service to Cabo San Lucas, Orlando, New Orleans, Houston-Hobby, Albuquerque, St. Louis, Spokane and Boise, Southwest also flies to Austin, Baltimore/Washington, Burbank, Chicago/Midway, Dallas/Love Field, Denver, Las Vegas, Los Angeles/LAX, Ontario, Orange County/Santa Ana, Phoenix, Portland, Reno, Salt Lake City, San Diego and Seattle. Of the eight new cities Southwest announced today, additional daily nonstop service from SJC

to Cabo San Lucas and Boise is currently offered by <u>Alaska Airlines</u>.

About Southwest Airlines Co.

In its 47th year of service, Dallas-based <u>Southwest Airlines</u> (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 55,000 Employees to more than 100 million Customers annually. Southwest proudly operates a network of 101 destinations in in the United States and nine additional countries with more than 4,000 departures a day during peak travel season. Service to Turks and Caicos is expected to begin Nov. 5, 2017, subject to requisite government approvals. Book Southwest Airlines' low fares online at <u>Southwest.com</u> or by phone at 800-I-FLY-SWA.

SJC: Transforming How Silicon Valley Travels

<u>Mineta San José International Airport</u> (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San José. The airport serves more than 11.5 million passengers annually. With Southwest's growth announcement on Aug. 28, 2017, SJC now serves 200+ peak daily departures on 16 international and domestic carriers to 48 nonstop destinations. SJC was America's fastest-growing major airport in 2016, based on percentage increase in passenger seat capacity. For more airport information, visit <u>flysanjose.com</u>.

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