

Norman Y. Mineta San Jose International Airport EMERGENCY CONTINGENCY PLAN

Norman Y. Mineta San Jose International Airport (SJC) has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to John Aitken, Deputy Director of Aviation, Operations at jaitken@sjc.org. SJC is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, SJC will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Airport Information

Name of Airport: Norman Y. Mineta San Jose International Airport

Name and title of person preparing the plan: John Aitken, Deputy Director of Aviation

Preparer contact number: 408-392-3510

Preparer contact e-mail: jaitken@sjc.org

Date of submission of plan: May 11, 2012

Airport Category: Large Hub Medium Hub Small Hub Non Hub

Contact Information¹

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Duty Manager at 408-277-5100 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays²

SJC does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. We will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely

deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency³

12 gates at SJC are under common use leases to air carriers and are controlled by the airport. Additionally, 16 gates at SJC are under preferential leases to air carriers and are not fully controlled by the airport. We will direct our common use gate lessees, permittees or users to make gates available to an air carrier seeking to deplane at a gate, to the maximum extent practicable. If additional gates are needed, we will direct tenant air carriers to make preferential use gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using, or not scheduled to use, the gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection⁴

SJC has defined sterile areas capable of accommodating limited numbers of international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

SJC will provide public access to its emergency contingency plan by posting it on our website. flysanjose.com
